

Phone 605-886-7314
FAX 605-886-3444
Burghardt Radio Repair Inc
1320 13th Ave SE
Unit 48
Watertown, SD 57201

Re: Radio Service

Dear Sir or Madam,

Sorry to hear of your troubles with your radio. If you would like to send it in, please fill out the attached form, and include it with the item you are sending in. Our labor rates are \$75.00 per hour. Our current turnaround is about 16 working days.

If you can not print or open the attachment just include a note with your radio indicating that it is for repair and listing the symptoms. If you would like an estimate, please indicate it in your letter also. There is a \$37.50 evaluation fee plus freight if you decline the estimate and want the unit back unrepaired. If you accept the estimate, or do not want the unit back, the evaluation fee is waved. When sending in repairs use the address above.

If you have any questions please E-mail us at service@burghardtradiorepair.com or call 605-886-7314 and ask for Jim.

Thankyou for your time and consideration.

Sincerely,

Jim Smith (WØMJY)
Robert Campbell (KCØLRT)

RMA SERVICE FORM

Burghardt Radio Repair Inc
PO BOX 73
1320 13th Avenue SE - Unit 48
WATERTOWN, SD 57201

CUSTOMER NAME AND ADDRESS

HOME PHONE _____

WORK PHONE _____

CELLULAR _____

FAX _____

E-MAIL _____

CALLSIGN _____

PRODUCT MAKE, MODEL, AND SERIAL NUMBER

CHECK IF WARRANTY [] NON WARRANTY []

IF WARRANTY PURCHASE DATE AND INVOICE NUMBER _____

SYMPTOMS

CHECK HERE IF YOU WANT AN ESTIMATE [] ***THERE IS A \$37.50 EVALUATION FEE PLUS
FREIGHT IF THE ESTIMATE IS DECLINED AND YOU WANT THE UNIT BACK UNREPAIRED. IF YOU DO NOT
WANT THE UNIT BACK, OR YOU ACCEPT THE ESTIMATE, THE EVALUATION FEE IS WAIVED.

PAYMENT METHOD CHECK BELOW

VISA [] MASTERCARD [] DISCOVER [] AMERICAN EXPRESS [] COD []

CONTACT WHEN COMPLETED FOR PAYMENT []

CARD NUMBER _____

VERIFICATION NUMBER _____ (LAST THREE DIGITS WHERE YOU SIGN YOUR
NAME ON BACK OF CARD)

EXPIRATION _____

SHIP ALL ITEMS TO THE ABOVE ADDRESS. PLEASE FILL OUT AND INCLUDE THIS FORM
WITH THE MERCHANDISE YOU ARE SENDING IN.